Birmingham Covid-19 Early Help for children & families across the city

Early Help

SEND
- Local offer website — www.birmingham.gov.uk/localoffer
- SEND Parent Link Contact Line
  - 0121 303 8461
  - SENDenquiries@birmingham.gov.uk
- Ed Psych support to re-engage vulnerable pupils & Bereavement service for schools
  - epsparenthelplineNORTH@birmingham.gov.uk
  - epsparenthelplineEAST@birmingham.gov.uk
  - epsparenthelplineSOUTH@birmingham.gov.uk
  - epsparenthelplineWEST@birmingham.gov.uk
- Sensory impairment support — ESSensorySupportLeadership@birmingham.gov.uk
- Communication and Autism — CATParentEnquiries@birmingham.gov.uk
- Speech and Language advice line — 0121 466 6231

Education & Early Years
- Schools
  - Check-in telephone calls to families
  - School places for key workers and vulnerable children
  - Free school meal supermarket vouchers — Emailed to family or printed by school
- Nurseries
  - Nursery places for key workers and vulnerable children
  - Free school meal supermarket vouchers — Emailed to family or printed by nursery
- Early years support to nurseries and families
  - EYDuty@birmingham.gov.uk
  - 0121 675 4996

Physical Health
- BSOL CCG Covid-19 advice — www.birminghamandsolihullccg.nhs.uk/your-health/coronavirus-advice-for-professionals
- NHS 111 service
  - 111
  - https://111.nhs.uk
- Forward Steps Health Visiting
  - Contacts for all new births
  - Face to face checks for families we're worried about
- Physiotherapy — 0121 465 4461
- Occupational Therapy
  - 0121 683 2325
  - http://tiny.cc/dkuonz
- ChatHealth text service — 07480 635485
- Birmingham Children's Hospital — Emergency department remains open
- Carers Hub
  - 0333 006 9711
  - info@birminghamcarershub.org.uk
- NHS Volunteers

Children's Trust
- Children's Advice and Support Service (CASS)
  - 0121 303 1888
  - 0121 675 4806 (out of hours)
  - www.birminghamchildrenstrust.co.uk/report-a-concern
- Trust resource hub for families known to BCT
  - 07864926286, 07766924090
  - TrustResourceHub@birminghamchildrenstrust.co.uk
- Family support and Social Work face to face visits

Council
- Emergency response hub for vulnerable citizens
  - 0121 303 1116
  - http://tiny.cc/w12smz
- Council tax support — www.birmingham.gov.uk/benefitsnewclaim
- Local welfare provision — www.birmingham.gov.uk/lwp
- Discretionary housing payments — www.birmingham.gov.uk/dhp

Other
- DWP Universal Credit — www.gov.uk/universal-credit/eligibility
- West Midlands Fire Service — Food and medicine delivery with 16 vehicles
- Youth Services — Calls to vulnerable young people / NEET
- Spurgeons Young Carers
  - 0121 638 0876
  - birminghamyc@spurgeons.org
- NEET Careers service — Calls to vulnerable young people / Autistic spectrum / Transitions / NEETs
- Birmingham and Solihull Women's Aid for domestic abuse — Telephone 0808 800 0028
- Waiting Room list of services — https://the-waitingroom.org

Police
- Visits to families with potential NEETs
- Virtual engagement (e.g. football tournaments)
- PCC Grants to communities

Mental health
- Kooth mental health counseling, self-help, peer support and chat for young people 11-25 — www.kooth.com
- Pause brief therapeutic interventions 0-25
  - 0207 841 4470
  - askbeam@childrenssociety.org.uk
- MIND & Living Well Mental health support and crisis line 18+ — 0121 262 3555
- Access Centre - Crisis team and urgent referrals — 0300 300 0099
- STICK education consultation service — bwc.stickftb@nhs.net
- BSMHFT Adult Mental health Safeguarding Team Advice Line — 0121 301 1100

Birmingham City Council | Birmingham Children's Trust | NHS Birmingham Community Healthcare | NHS Birmingham and Solihull | NHS Birmingham Women's and Children's

Birmingham Children's Partnership